

GUEST SERVICES & FACILITIES

DAMAGES

Please report all damages to accommodations or facilities in-person to the Main Office or by contacting us by phone or email.

DRINKS, SNACKS & AMENITIES

Hot and cold drinks as well as snacks are available anytime at the coin operated vending machines in the Lecture Hall Foyer and in the Pump House when open. Souvenirs, books, ice cream and a selection of amenities are also available in the Pump House.

EMERGENCIES & FIRST AID

In case of a fire, life or limb threatening emergency, call **911** and follow the instructions on the Emergency Procedures posted in the accommodations and public buildings. For basic first-aid see instructions on the Emergency Procedures document posted in public buildings and all accommodations.

LAUNDRY

Coin operated laundry facilities are located in the basement of the Main Hall building and in the Hamlet Cottage area. Cost = \$1 per wash and \$1 per dry. Please note that there are Main Hall washing machines reserved for Housekeeping at specified times.

LIGHTS

There are individual bed lights in all accommodations. A majority of the property foot paths are lit at night and automatically turn on.

MAIL

There is an outgoing mail slot located beneath the mailboxes in the Main Hall Sunroom. Stamps and envelopes can be purchased at the Pump House, as well as postcards and photo cards. Packages can be weighed in the Main Office to determine the correct postage needed.

OFFICE SERVICES

For general information and for services such as printing, scanning and photocopying visit the Main Office during office hours or by phone or email.

RECREATION

Ping Pong, Gaga Ball, 9 Square, Giant Chess, Playground, Gym (equipment in benches), Fitness Centre, Forest Trails, Soccer, Baseball, Sand Volleyball, Frisbee Golf available. Maps, instructions and equipment provided in the Sunroom closet. The Fitness Centre access code is available through the Main Office during office hours.

SMOKING/FIRE/ALCOHOL

Vaping, e-cigarettes, smoking and alcohol are prohibited. No open flame, lighting of candles, incense, lanterns etc. in accommodations and on the property. Fire extinguishers are located in every building. Please be diligent to reduce all potential fire hazards and call 911 to report smoke.

WASHROOMS

Public washrooms (other than those in accommodations) are located in the Main Hall Sunroom and next to the Lecture Hall Foyer entrance. There is an accessible washroom and a baby changing table in the accessible washroom at the Lecture Hall.

WIFI

WiFi is available in the Lecture Hall, Orchard Room, Study Loft and Main Hall. The access code is available from the Main Office during office hours and posted near the staircase in the Lecture Hall Foyer.